

**Congratulations on the purchase of your Kinetico Premier Series® XP Water Softener.**

Kinetico Incorporated warrants its products to be free from defects in materials and workmanship. Any faulty part will be replaced at no charge for the part if it falls within the following time periods originating from the date of original system installation.

This Limited Warranty does NOT include freight or labor charges.

**What is Covered?**

**I. Kinetico Premier Series XP Residential Water Softeners**

**10** Ten years on all parts, including Macrolite® RX filtration media, ion exchange resin\*, Kinetico by-pass valves and prefilter assemblies, except as otherwise noted below.

**10** Ten years on the polyglass resin/media tanks and regenerant storage tank.

*(\*When oxidizing agents are present, the softener must be a Kinetico Q850 XP or Q850 OD XP or be preceded by a Kinetico Dechlorination or CRS System. Additionally, the carbon or Sulfaban™ media in these systems must be maintained and replaced according to the system's operating instructions. If these conditions are not met, the ion exchange resin is not covered by this Limited Warranty.)*

**Note:** Kinetico Premier Series XP Systems applied commercially are not covered by this Limited Warranty. (See Limited Warranty for Commercial Applications.)

**II. Other Warranted Products**

Other Kinetico products, components and accessories that are not specifically mentioned elsewhere in this Limited Warranty (including, but not limited to other tanks, filter housings and pumps) and/or not manufactured by but distributed by Kinetico through authorized dealers, are covered for a period of **one (1) year** from the date of purchase. All replacement parts are covered for a period of **one (1) year** from the date of purchase.

**III. Replacement Parts**

Any replacement parts for Products specifically identified in this Limited Warranty shall be warranted for the remainder of the Products' original warranty period, only. All new replacement parts not mentioned elsewhere in this Limited Warranty are covered for a period of **one (1) year** from the date of purchase.

**Who is Covered?**

This Limited Product Warranty is transferable by the original owner to a subsequent owner. The only requirement is that the system must remain at the site of original installation.

**Extension of Limited Warranty to a Subsequent Installation**

The ORIGINAL OWNER may move the system to another location. The influent water quality at the subsequent location MUST, however, be within your system's operating specifications. Please contact a local authorized Kinetico dealer prior to installation at another location.

**Limits on this Warranty**

Your system must be sold to you by an authorized Kinetico dealer and installed, operated and serviced in accordance with Kinetico's recommendations and any applicable codes in order to receive coverage under this Limited Warranty. Additionally, this Limited Warranty **does not** cover products installed for any application other than single family dwellings. The design of the

overall treatment system and the performance of your system is related to the chemistry of the water being treated; therefore, **this Limited Warranty is limited solely to the equipment manufactured and distributed by Kinetico, including replacement products and parts.**

This Limited Warranty **does not** include damage to your system due to abuse, misuse, neglect, freezing, alterations, misapplication or a change in the influent water characteristics.

Influent water conditions **must not** exceed the following operating specifications:

**For Water Softener Equipment**

- Pressure: 125 psi for all Premier Series XP water softener equipment
- Min./Max. Operating Temperature: 35°F-120°F (2°C-48°C)

Periodic replacement of certain filter media (such as carbon, Birm®, calcite, Filter-Ag®, UltrAsorb™, Chloraban™, Sulfaban™ or SRS media) is part of the normal maintenance required by your system. These replacements and media loss due to natural attrition are not covered by this Limited Warranty.

Additional operating parameters may apply and are listed in your system owner's manual and/or installation instructions. Your equipment must be installed and operated in accordance with Kinetico's recommendations, and applicable state and local codes for this Limited Warranty to apply.

*\* Birm and Filter Ag are federally-registered trademarks of Clack Corporation.*

**Registration and Service**

To place your system under this Limited Warranty, your authorized Kinetico dealer must register your equipment with Kinetico Incorporated within 30 days of the installation date. For service under this Limited Warranty, contact your authorized Kinetico dealer. Retain your receipt along with this Limited Warranty for reference if service is necessary.

**No Other Warranties**

THERE IS NO OTHER EXPRESS WARRANTY. IMPLIED WARRANTIES, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THIS WRITTEN LIMITED WARRANTY AND ARE EXCLUDED TO THE EXTENT PERMITTED BY LAW. THERE ARE NO WARRANTIES OTHER THAN THOSE CONTAINED HEREIN. IN NO EVENT SHALL KINETICO BE LIABLE FOR INDIRECT, SPECIAL OR CONSEQUENTIAL DAMAGES IN CONNECTION WITH THE USE OR THE LOSS OF USE OF THIS SYSTEM.

**How State Law Relates to the Limited Warranty**

Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental, consequential or special damages, so the above limitations or exclusions may not apply to you. This Limited Warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

**Modification of the Limited Warranty**

Kinetico does not authorize any other person to assume for Kinetico any other liability in connection with this product. The dealer has no authority to make any representations on behalf of Kinetico or to modify the terms of Kinetico's Limited Warranty in any way.

